

To Our Patients & Families of Brookwood Baptist Medical Center:

Our hospital's goal is to provide quality care to our community. We will work with you and your insurance carrier to help manage costs.

Hospitals must provide an exam and stabilize a patient even if the patient can't pay. Our hospital requests payment at the time of discharge. A hospital staff member will tell you the amount you owe before you leave. This amount might be your insurance co-pay or your self-pay amount. We will collect your payment during the discharge process.

For patients who do not have insurance, there are other funding and payment plan options offered by our hospital. Our hospital staff will work with you to look at your options.

Below are some of our programs.

Medical Eligibility Program (MEP)

This service is offered to you at no cost. You may qualify for government programs. They may pay for all or part of your bill. If you are under 21 or over 65 years old, have children in the household, are pregnant or might be disabled you may qualify. If you have been a Victim of Crime you may also qualify. Our hospital Patient Advocates will assist you if you want to apply.

Government Programs:

- Medicaid ■ Supplemental Security Income
- Temporary Assistance for Needy Families ■ County Indigent
- Social Security Disability ■ Victims of a Violent Crime Fund

Charity Care Program

This program is for patients who do not have the means to pay their hospital bill and do not qualify for government programs. You may qualify for this program if your household income is less than 300% of the federal poverty limit or you meet certain medical criteria. To apply for this program, you will have to fill out a form that tells us about your household finances. You will have to show proof of your income in order to make sure you qualify. Please contact the Financial Assistance Center at (888) 233-7868, Monday thru Friday, 8am to 7pm (CST) to learn more. FAP eligible individuals will not be charged more than the amounts normally billed for emergency or necessary care.

Uninsured Discount Program

Patients without insurance are eligible for discounts. Our hospital Patient Advocates will help you to understand this program.

A non-profit credit counseling service may be available in your area.

Contact Information:

Charity Care: 1-888-233-7868

Medical Eligibility Program: 205-877-2344

Financial Counseling: 205-877-5449

Additional information can be located at <http://brookwoodbaptisthealth.com/coverage>

If you would like to submit a payment by mail, please send to:

Brookwood Baptist Medical Center P.O. Box 741255 Atlanta, GA 30374-1255