

## **To Our Patients & Families of Legacy Baptist: Citizens, Princeton, Shelby & Walker**

Our hospital's goal is to provide quality care to our community. We will work with you and your insurance carrier to help manage costs.

Hospitals must provide an exam and stabilize a patient even if the patient can't pay. Our hospital requests payment at the time of discharge. A hospital staff member will tell you the amount you owe before you leave. This amount might be your insurance co-pay or your self-pay amount. We will collect your payment during the discharge process.

For patients who do not have insurance, there are other funding and payment plan options offered by our hospital. Our hospital staff will work with you to look at your options.

Below are some of our programs.

### **Medical Eligibility Program (MEP)**

This service is offered to any self-pay (uninsured) patient as well as any patient who has Medicare insurance only. You may be eligible to qualify for governmental programs which could pay for all or part of your bill. Our hospital Patient Advocates will assist you if you want to apply:

Government Programs:

- Medicaid   ■ Supplemental Security Income
- Social Security Disability   ■ Victims of a Violent Crime Fund

### **Charity Care Program**

Services eligible under this financial assistance policy include the following:

1. Medical services provided in compliance with EMTALA (Emergency Medical Treatment and Labor Act). Care will continue until the patient's condition has been stabilized prior to any determination of payment arrangements.
2. Services for a condition that, if not treated promptly, would lead to an adverse change in the health status of a patient.
3. Non-elective services provided in response to life-threatening circumstances in a non-emergency room setting.
4. Services typically defined by health insurance coverage as "covered items or services," including items and services covered by Medicare.
5. Other medically necessary services.
6. FAP eligible individuals will not be charged more than the amounts normally billed for emergency or necessary care.

Services not eligible for financial support include the following:

1. Elective procedures not medically necessary.
2. Other care providers not billed by Brookwood Baptist Health (e.g., independent physician services, ambulance transport services, etc.) Patients must contact the service providers directly to inquire into assistance and negotiate payment arrangements with these practices.

### **Uninsured Discount Program**

Patients without insurance are eligible for discounts. Our hospital Patient Advocates will help you to understand this program.

### **Contact Information:**

**Charity Care:** 800-443-1039 or 205-599-1216

**Medical Eligibility Program:** 800-443-1039 or 205-599-1216

**Financial Counseling:** 800-443-1039 or 205-599-1216

Additional information can be located at <http://brookwoodbaptisthealth.com/coverage>

If you would like to submit a payment by mail, please send to:

Walker Baptist Medical Center Walker: P.O. Box 11407 Birmingham, AL 35246-0227

